



HOMELESS SERVICES

INFORMATION ON ADDITIONAL SERVICE AGENCIES & HOUSING OPPORTUNITIES ARE AVAILABLE ONLINE AT:

www.helpsc.org www.housingscc.org
www.scchousingsearch.org

1.877.428.8844 (toll free)
FREE HOUSING SEARCH DATABASE & SUPPORT CENTER

HOUSING FOR FAMILIES WITH CHILDREN

Emergency Shelter for Families - Waiting List Hotline
408.926.8885

City Team International/Heritage Home **408.294.1238**
Emergency shelter for homeless or abandoned pregnant women 18 & over during their last trimester of pregnancy. Drug & alcohol services available.

Family Supportive Housing/San José Family Shelter
408.926.8885
692 N. King Road
Call between 10:00 a.m. - 11:00 a.m. M-F for availability.
Emergency shelter for families with children - boys over 12 OK.
Case management, workshops, child care, on-site tutoring and monthly bus passes. 90 day limit.

InnVision Shelter Network/Commercial Street Inn
408.271.1630
260 Commercial Street
Open 24 Hours a day.
Shared housing for women & women with children (boys under 12 yrs) - 30 days free, 60 days max.

DOMESTIC VIOLENCE, FAMILY & CHILDREN ISSUES

Asian Americans for Community Involvement (AACI)
408.975.2730
2400 Moorpark Avenue, Suite 300
8:30 a.m. - 5:30 p.m. M-F
Call for assessment & appointment. Multilingual services, programs, & referrals for adults, seniors, & children.

Community Solutions **408.779.2113/408.842.7138 (Main)**
1.877.363.7238 (24-Hour Domestic Violence/Rape Crisis Line)
408.683.4118 (Youth & Family Crisis Line)
16264 Church Street, Suite 103, Morgan Hill
9015 Murray Avenue, #100, Gilroy
9:00 a.m. - 5:00 p.m. M-F
Sexual assault & domestic violence prevention; intervention counseling & housing services.

Domestic Violence Support Network Hotline
800.572.2782 (24-Hour Crisis Hotline)
375 South Third Street (YWCA)
9:00 a.m. - 5:00 p.m. M-F
Information, advocacy, & referrals. All calls are confidential.

Family Violence Center **408.277.3700**
1671 The Alameda, Suite 100
8:00 a.m. - 5:00 p.m. M-F
Staffed by San José Police Department; investigation of child & elder abuse, stalking, & domestic violence cases.

Next Door
408.501.7550 (Main)/408.279.2962 (24-Hour hotline)
234 East Gish Road, Suite 200
9:00 a.m. - 8:00 p.m. M-Th & 9:00 a.m. - 5:00 p.m. F
Serves men, women & children (boys up to 18 years).
Confidential shelter, advocacy, teen & children's programs, & counseling. Female domestic violence victims accepted 24 Hours a day.

YWCA Rape Crisis Center
408.295.4011 ext 233/650.493.7273
408.287.3000 (24-Hour Crisis Hotline)
YWCA of Silicon Valley, Domestic Violence Department
1.800.572.2782 (24-Hour Bilingual Crisis Line)
9:00 a.m. - 5:00 p.m.
373 South 3rd Street
Confidential shelter, advocacy, therapy, counseling, legal advocacy, children's programs & referrals. Call for appointment.

DROP-IN DAY TIME SERVICE CENTERS

Bill Wilson Center/Drop-In Center **408.925.0231**
693 S 2nd Street
9:00 a.m. - 5:00 p.m. M-F & 9:00 a.m. - 1:00 p.m. Sa-Su
Serves youth ages 12-24. Food, clothing, showers, lockers, phone, computers, laundry, housing referrals, mental health services, employment training, education support, counseling, & workshops.

City of San José/Grace Community Center **408.293.0422**
484 E. San Fernando Street
9:00 a.m. - 4:00 p.m. M, T & Th; 9:00 a.m. - 1:30 p.m. Wed.; 10:00 a.m. - 2:00 p.m. Sat
Drop-in Therapeutic Recreation Center. Mental health counseling & support groups, resources, recreation & leisure, fitness, health & hygiene programs (showers & laundry) & daily lunch program (small fee for lunch). One time \$5 membership fee.

Gilroy Compassion Center - Day Center **408.763.7120**
8425 Monterey Road, Gilroy
8:00 a.m. - noon M-F
Snacks, bathrooms, clothing.

Opportunity Center **650.853.8672**
33 Encina Avenue, Palo Alto
8:00 a.m. - 4:00 p.m. M-F
Center provides showers, case management & assistance with CA ID's. Clothes closet distributes free clothing, sleeping bags, backpacks, shoes, winter gear, & toiletries. Emergency rental & utility assistance for qualifying families & individuals, by appointment.

HOUSING FOR SINGLE MEN & WOMEN

Bill Wilson Center Transitional Housing Program
408.289.5803 (Singles)
408.925.0228 (Pregnant/Parenting)
693 South 2nd Street
Serves youth ages 18 to 24. Housing & support services for 1 to 2 years, case management, job search assistance, life skills workshops, assistance with enrolling in educational programs, parenting classes & transportation assistance. Shared living in a supervised setting.

City Team International/Rescue Mission **408.288.2153**
1174 Old Bayshore Highway
Open 5:00 p.m. - 5:00 a.m.
Overnight emergency shelter, drug & alcohol programs, showers, food, clothing & bus passes.

HomeFirst (formerly EHC LifeBuilders) Boccardo Reception Center
408.294.2100, press 0
2011 Little Orchard Street
Open 24 Hours
Emergency shelter, basic needs, food, medical services, & case management.

InnVision Shelter Network/Montgomery Street Inn
408.271.5160
358 North Montgomery Street
7:00 p.m. - 7:00 a.m. M-Su
Emergency shelter for men. 30 days free, 60 day maximum. Monthly bus passes. Shelter & transitional housing for single adult men. Case management, employment & housing assistance, medical services, workshops & monthly bus passes. Program assessments completed M-Th at 12:30 p.m.

InnVision Shelter Network/Julian Street Inn **408.271.0820**
546 West Julian Street
Open 24 Hours
Referral based 90-day program offering comprehensive day services & shelter for men & women with mental health issues. Clinical case management, workshops, employment & housing assistance, medical/dental services, & monthly bus passes.

InnVision Shelter Network/Commercial Street Inn
408.271.1630
260 Commercial Street
Open 24 Hours
Shared housing for single women & women with children (boys under 12 yrs) - 30 days free, 60 days max.

Salvation Army/Emmanuel House **408.282.1175**
405 North Fourth Street
Line-up for overnight shelter between 1:30 p.m. & 2:30 p.m.; intake is at 3:30 p.m.; first come, first served.
Lunch - 12:15 p.m. & Dinner - 5:15 p.m. M-Sa
Emergency shelter (14 free nights per year) & working-man's program.

RENTAL & OTHER ASSISTANCE

Sacred Heart Community Services **408.278.2160**
1381 South First Street
Food pantry & Clothes Closet: 9:00 a.m. - 4:00 p.m. M, W, Th; 9:00 a.m. - 6:00 p.m. T; 9:00 a.m. - noon F
Services Registration: 9:00 a.m. - 3:00 p.m. M, W, Th; 9:00 a.m. - 5:00 p.m. T; 9:00 a.m. - 11:00 a.m. F
Job development & placement, clothing & bag lunches. Computer & English classes. Home energy assistance program, public benefits assistance, family supports services.
Food boxes for residents of: 95110, 05117, 95125, 95126, 95128 & 95134
Rental & utility assistance for residents of following zip codes: 95008, 95110, 95111, 95113, 95117, 95118, 95124, 95125, 95126, 95128 & 95136

Salvation Army **408.282.1165**
359 North Fourth Street
8:00 a.m. - 12:00 p.m. & 1:00 p.m. - 3:00 p.m. M-Th;
8:00 a.m. - noon F: information, referrals, clothes, senior meals, rental & move-in assistance, & food.
1:00 p.m. - 3:00 p.m. T-Th (brown bag).
Meals for seniors: 8:30 a.m. - 12:00 p.m. M-F.
Family services: 8:30 a.m. - 11:30 p.m. & 1:00 p.m. - 3:00 p.m. M-Th; 8:00 a.m. - 12:00 p.m. F.
Food services for residents of the following zip codes: 95013, 95035, 95050, 95051-054, 95111, 95112, 95119-123, 95126, 95128, 95131, 95132, 95134-39, 95141, 95192 & 95193
Rental deposit & utility assistance for residents of the following zip codes: 95013, 95037, 95119-95123, 95127, 95132, 95135, 95137, 95138, 95139, 95141, 95148, 95192, 95193

InnVision Shelter Network/Commercial Street Inn
408.271.1630 x642
260 Commercial Street
Call for Information
Emergency Assistance for rental & utilities for following zip codes: 95002, 95050, 95051, 95035, 95053, 95054, 95112, 95116, 95131, 95133, 95134

City of San Jose Rental Rights & Referrals Program
408.975.4480
City of San José - Housing Dept., 12th floor
200 East Santa Clara Street
8:00 a.m. - 5:00 p.m. M-F (closed Holidays)
Mediation & arbitration services for tenants & landlords of dwellings with three or more units & mobile homes.

Community Services Agency of Mt. View & Los Altos
650.968.0836
204 Stierlin Road, Mountain View
9:00 a.m. - 12:00 p.m. & 1:30 p.m. - 4:00 p.m. M-F
One-time assistance with rent, PG&E bill assistance, emergency food services, senior services & holiday sharing for residents of following zip codes: 94022, 94024, 94035, 94040, 94041, 94043

The Health Trust/AIDS Services **408.961.9850/800.325.1890**
1400 Parkmoor Avenue, Suite 230
Housing placement, rental subsidies, case management, referrals, emergency financial assistance, transportation, & food for people with HIV/AIDS.

Housing Authority of the County of Santa Clara **408.275.8770**
505 West Julian Street
7:30 a.m. - 5:00 p.m. M-F (closed every other F)
Rental subsidies & affordable housing for low-income families, seniors & persons with disabilities.

Housing Choices Coalition **408.284.0990**
30 Las Colinas Lane
9:00 a.m. - 5:00 p.m. M-F
Rental, cooperative, &/or shared housing options for persons with developmental disabilities.

MACSA (Mexican American Community Services Agency)
408.929.1080
660 Sinclair Drive
9:00 a.m. - 5:00 p.m. M-F
Family literacy, early childhood education, health & wellness, Zumba classes, youth services, housing, & community facilities. Restorative justice program for youth released from incarceration. 52-week domestic violence program for men who were previously incarcerated.

San José Unified School District
Healthy Start Family Resource Center: 408.535.4760
1149 East Julian Street, Building G
855 Lenzen Avenue, District Office room 100A
8:00 a.m. - 4:00 p.m. M-F
McKinney Program for Homeless Students: 408.535.6464
Insurance enrollment, renewal assistance for Medi-Cal, Healthy Families, Kaiser Child Health Plan, medical clinic for children ages 0-18 & monthly food program. School activities: nutrition & health education, school enrollment process, & school transportation. Children's school supplies, backpacks, & elementary school uniforms.

Santa Clara County/General Assistance **877.962.3633**
1919 Senter Road
8:00 a.m. - 5:00 p.m. M-F
Financial assistance for single men & women. Rent & move-in assistance for Supplemental Security Income (SSI) recipients.

Santa Clara County/Benefits Assistance Center
877.962.3633
1867 Senter Road
8:00 a.m. - 5:00 p.m. M-F
Temporary Assistance for Needy Families (TANF), Medi-Cal, & Food Stamps.

Santa Clara Unified School District
McKinney Program for Homeless Students: K-12 408.423.3550
AdultServices 408.423.3511
1889 Lawrence Road, Santa Clara
9:00 a.m. - 3:00 p.m. M-Th
School enrollment & transportation, free nutrition program, food program, school supplies, backpacks, & elementary school uniforms. Adults: GED, basic education, computer skills training, employment assistance, & support services.

Senior Housing Solutions **408.645.5962**
1820 Main Street, Santa Clara
8:00 a.m. - 4:30 p.m. M-F; Call for an Appts..
Shared housing for seniors 60 & older, \$35,700 max. income.

Belovida **408.615.9654**
1820 Main Street, Santa Clara
1 bedroom apartments for seniors age 62 & over.

Santa Clara County Public Health/Public Information Line
408.792.5040 (Main)/408.885.3980
976 Lenzen Avenue
8:00 a.m. - 5:00 p.m. M-F
Case management & other services.

Silicon Valley Independent Living Center
408.894.9041/TTY 408.894.9012
2202 North First Street
7800 Arroyo Circle, Suite A, Gilroy
9:00 a.m. - 5:00 p.m. M-F
Information & referrals, housing referrals, independent living skills, advocacy, limited emergency financial assistance, transition services from nursing home to community based living, personal care attendant services, assisted technology assessments & loan library, peer support groups, accessible computer lab.

St. Joseph's Family Center **(Main) 408.846.1480**
408.842.6662
7950 Church Street, Suite A, Gilroy
9:00 a.m. - 4:00 p.m. M-F (closed 12:00 p.m. - 1:00 p.m.)
Food assistance pantry, hot meals, employment services, emergency rental & utility assistance, & bus passes. Services targeted to residents of Gilroy & San Martin.

Sunnyvale Community Services **408.738.4321**
715 Kifer Road, Sunnyvale
9:00 a.m. - 11:30 a.m. & 1:00 p.m. - 4:00 p.m.
Assistance with utilities, rental deposits, & move-in costs. Food program for families & seniors residing in the following zip codes: 94085, 94086, 94088, 94089
Rental deposit & utility assistance for residents of the following zip codes: 94085-94089

West Valley Community Services **408.255.8033**
10104 Vista Drive, Cupertino
8:00 a.m. - 5:00 p.m. M, W, F & 8:00 a.m. - 8:00 p.m. T & Th.
Closed from 12:00 p.m. - 1:00 p.m. & holidays
Rental & utility assistance, case management services, information, referrals, food pantry, & transitional housing for single adults & women w/children under the age of 6.
Food pantry: 10:00 a.m. - 11:15 p.m. & 1:00 p.m. - 4:15 p.m. M, W, F. Open until 7:15 p.m. Tu & Th.

MEDICAL, MENTAL HEALTH & RECOVERY PROGRAMS

Adult Protective Services **408.755.7690/1.800.414.2002**
333 West Julian Street
Open 24 Hours
Report Abuse/neglect of elders (over 65) or disabled adults (over 18). Assistance to adults over 65 years who are functionally impaired.

Alum Rock Counseling Center/Mobile Crisis Intervention
408.294.0500 (Main)/408.294.0579 (24 Hours)
1245 East Santa Clara Street
8:30 a.m. - 8 p.m. M-Th & 8:30 a.m. - 6:00 p.m. F
Outpatient short-term counseling services for youth age 21 & younger, mentoring & school-based counseling.

Santa Clara County Department of Alcohol & Drug Services (DADS)/Gateway **800.488.9919**
8:00 a.m. - 5:00 p.m. M-F
Assessment, detoxification, outpatient, residential, ancillary, & prevention services to adults (18 years & over).

Santa Clara County Mental Health Services
Mental Health Call Center: 800.704.0900 (24 Hours)
Momentum for Mental Health: 408.260.4040 (Main)
438 North White Road: **408.254.6828**
2001 The Alameda: **408.261.7777**
206 California Avenue, Palo Alto: **650.617.8340**
8:30 a.m. - 5:00 p.m. M-F
Mental health, housing, & youth programs. Call for intake.

National Alliance for Mental Illness (NAMI) **408.453.0400**
1150 South Bascom Avenue, Suite 24
10:00 a.m. - 2:00 p.m. M-F
Self help, education, support & advocacy for consumers, families, & friends of people with psychiatric disabilities.

Pathway Society, Inc. **408.244.1834**
1659 Scott Boulevard, Suite 30, Santa Clara
9:00 a.m. - 5:00 p.m. M-F
Mental health services; assistance with drug abuse, addiction & alcoholism; residential treatment center & transitional housing units, youth services.

Gardner Family Health Network Healthcare for the Homeless Project **408.935.3908/408.283.8140**
Mobile Medical Unit – Call for schedule
Medical services, case management, substance abuse counseling, & referrals.

Valley Medical Call Center
1.888.334.1000 (Appts.)/408.885.5000 (Main)
751 S. Bascom Ave.
8:30 a.m. - 5:00 p.m. M-F
9:00 a.m. - 9:00 p.m.
Express Clinic 7 days a week
(call for same day appointment at one of 5 sites - non emergency services provided)
Crisis outreach, walk-in crisis intervention, screening, & referrals to community-based mental health resources.

Valley Homeless Clinic **408.272.6050**
2101 Alexian Drive
Walk in medical & psychiatric services.
Call for Hours; they vary by day Tu-F.

VETERANS SERVICES

HomeFirst (Formerly EHC LifeBuilders) Veterans Services
408.510.7522
2011 Little Orchard Street
8:00 a.m. - 4:30 p.m. M-F
Case management, transitional housing, communication & resolution workshops, job placement training, referrals to employment agencies, rental assistance & homelessness prevention services.

Homeless Veterans Emergency Housing Facility (HVEHF)
408.533.0228
10 Kirk Avenue
Call for application; no walk ins accepted.
Serves male & female veterans, provides transitional housing, case management & supportive services.

Goodwill Industries Silicon Valley Homeless Veterans Program
408.869.9128
1080 North 7th Street
8:00 a.m. - 5:00 p.m. M-F
Employment, housing, food, clothing, bus passes, counseling & rental assistance for veterans & their families.

Santa Clara County/Veterans Services Office **408.553.6000**
68 North Winchester Blvd., Santa Clara
8:00 a.m. - 4:00 p.m. (closed 12:00 p.m. - 1:00 p.m.) M-F
Assistance to veterans & their dependents in filing claims for disability compensation, pension, burial benefits & requests for copies of discharges from National Personnel Records.
Referrals to medical assistance & housing.

VA Palo Alto Health Center **650.493.5000/800.455.0057**
3801 Miranda Avenue, Palo Alto
8:00 a.m. - 4:00 p.m. M-F

Vet Center **408.993.0729**
Call for address due to planned relocation
8:00 a.m. - 12:00 a.m. M-Sa
Psychotherapy & group, military, sexual trauma, PTSD, & bereavement counseling.

LEGAL REFERRALS

Mental Health Advocacy Project **408.280.2420**
152 North 3rd Street, 3rd Floor
9:00 a.m. - 5:00 p.m. (closed 12:00 p.m. - 1:00 p.m.) M-F
Legal assistance & representation, information, referrals to individuals with mental illness or developmental disabilities.
Assistance provided in the areas of housing, government benefits & mental health patients' rights.
Eviction clinic 9:00 a.m. - 11:30 a.m. F (call 408-280-2424 for clinic Appts.).

Health Legal Services **408.280.2430**
152 North 3rd Street, 3rd Floor
9:00 a.m. - 5:00 p.m. M-F (closed noon - 1:00 p.m.)
Legal assistance & representation, information, referrals to individuals with HIV. Assistance provided in the areas of public/private benefits & insurance, housing rights, discrimination, employment rights, estate planning & wills; debtor relief.

Bay Area Legal Aid **408.283.3700 (Main)/408.850.7066 800.551.5554**
2 West Santa Clara Street, 8th floor
9:00 a.m. - 5:00 p.m. M-F (closed noon - 1:00 p.m.)
Legal counseling on benefits, tenant rights, & evictions.

Legal Aid Society of Santa Clara County/Housing Counseling Program **408.283.1535**
480 North First Street
Eviction clinics & help with other housing related issues.

Pro Bono Project of Silicon Valley **408.998.5298**
480 North First Street
8:30 a.m. - 5:00 p.m. M-F
Family law legal assistance for divorce, visitation, custody & domestic violence cases.

FOOD & MEALS

City Team International **408.288.2185**
1174 Old Bayshore Hwy.
Hot meals: 6:30 a.m. - 7:00 a.m. & 5:00 p.m. - 6:00 p.m. M-F;
8:00 a.m. - 9:00 a.m. & 5:00 p.m. - 6:00 p.m. Sa-Su.

Loaves & Fishes **408.998.1500**
Serves at the following locations:
408 Eastside Neighborhood Center
2150 Alum Rock Avenue
Hot meals: 4:30 p.m. - 5:30 p.m. M-F
St. Maria Goretti Church
2980 Senter Road
Hot meals: 4:30 p.m. - 5:30 p.m. W & F
Grocery Bag Program: 10:00 a.m. - noon, third W of every month.
Goodwill
1080 North 7th Street
Hot meals: 4:30 p.m. - 5:30 p.m. M, T, Th

Martha's Kitchen **408.293.6111**
311 Willow Street
Hot meals: 4:00 p.m. - 5:00 p.m. Tu & W.

Second Harvest Food Bank **1.800.984.3663**
750 Curtner Avenue
Cypress Center
4001 N. 1st Street
8:00 a.m. - 5:00 p.m. M-F
Distribution of food to service agencies & food to individuals in exchange for work.

YOUTH SERVICES

Bill Wilson Center **408.243.0222 (Main) 408.850.6125 (24-Hour Crisis Line)**
3490 The Alameda, Santa Clara
Runaway house & homeless youth shelter program for youth ages 11-17 years. Counseling for all ages.

The Hub (Foster Youth Resource & Community Center)
408.792.1750
591 North King Road, Suite 1
12:30 p.m. to 6:00 p.m. M-F
Serves current/former foster & ILP-eligible probation youth ages 15-24. Eligible youth can get help with housing, employment, education, legal consultation, counseling, health care, transportation, food stamps, & ILP services/case management.

EMQ Families First **408.379.3796/408.379.3790**
After Hours Crisis Line: 408.379.9085/1.877.41.CRISIS
251 Llewellyn Avenue, Campbell
8:30 a.m. - 5:00 p.m. M-F
Intake, referrals, & phone screening for families & children up to the age of 17 years. Community resources & information on public mental health services.

Rebekah Children's Services **408.846.2100**
290 IOOF Avenue, Gilroy
11600 W. Campbell Ave., #201
9:00 a.m. - 5:00 p.m. M-F
Residential treatment, wraparound services, family linkage, foster care, adoption, educational services, risk prevention, & health center.

San Jose Conservation Corps
408.283.7171 (Main)/408.639.9486
2650 Senter Road
1560 Berger Drive
8:00 a.m. - 4:30 p.m. M-F
Job training, job placement, career planning, high school diploma/GED classes, drivers training, exposure to college/financial aid process, leadership development, & day care for children of participants. Services for individuals 17 1/2 & older.

Unity Care Group **408.971.9822**
237 Race St.
8:00 a.m. - 5:00 p.m. M-F
Residential treatment, wraparound & mental health services, independent living skills training, employment assistance, & transitional housing to youth ages 11-24 years.

EMPLOYMENT/VOCATIONAL SERVICES

Ascent Employment Program **408.257.8302**
4911 Moorpark Ave.
9:00 a.m. - 2:00 p.m. M-Th
Employment assistance.

Center for Training & Careers **408.213.0961**
749 Story Rd., Suite 10
8:00 a.m. - 5:00 p.m. M-F
Job training & employment services.

Day Worker Center of Mountain View **650.903.4102**
113 Escuela Ave., Mt. View
7:00 a.m. - 5:00 p.m. M-Sa
Job matching & placement, ESL classes, medical services, & legal assistance to day laborers.

Downtown Streets Team
Palo Alto office 650.304.1174
San Jose office 408.899.7350
Weekly success team meetings held at following locations & times. Attend for more information, join the team, get off the streets & rebuild your life. Volunteer work-readiness program with dedicated employment assistance, case management, transportation, & other services.
Community Center in Ponderosa Park
811 Henderson Avenue, Sunnyvale Tu 12:30 p.m.
Grace Community Center W 12:30 p.m.
Opportunity Center Th 12:30 p.m.
33 Encina Avenue, Palo Alto

NOVA/Job Seekers Center
408.730.7232 (Main)/408.774.2365
505 West Olive Street, Suite 550, Sunnyvale
8:00 a.m. - 5:00 p.m. M-F
One-stop center for job seekers, career advising, training, employment workshops, pre-layoff assistance & placement services.

Center for Employment Training (CET) **408.730.7232**
701 Vine Street
8:00 a.m. - 5:00 p.m. M-F
Vocational training available to all low-income adults ages 17 & over. Must have High School Diploma or GED to enroll.
Vocational ESL, immigration & citizenship services.

Work2Future One Stop **408.794.1100**
1601 Foxworthy Avenue
2450 S. Bascom Avenue, Campbell
17666 Crest Avenue, Morgan Hill
8:00 a.m. - 5:00 p.m. M-F
Career center including employment services, workshops & job training resources. Veterans services also provided.

VTA SERVICES

VTA Customer Service Call Center
408.321.2300/800.894.9908
TTY 408.321.2330
Recorded route & schedule information 24 Hours in English, Spanish & Vietnamese.
Information Service Representative: 6:00 a.m. - 7:00 p.m. M-F, 7:30 a.m. - 4:00 p.m. Sa
VTA Downtown Customer Service Center
55A West Santa Clara Street
9:00 a.m. - 6:00 p.m. M-F (Closed holidays)

HOMELESS OUTREACH

San José Citywide Homeless Outreach & Engagement Program
408.510.7600
Outreach workers will respond within one business day to reports of homeless persons living on the streets & in encampments. Housing & supportive services offered.

2-1-1
Operates 24 Hours in English, Spanish, Vietnamese & 140 other languages.
Free, non-emergency information on available community services including assistance with basic needs, child & elder care, employment, health services, immigration, counseling, & opportunities to volunteer or donate.

INFORMATION ON ADDITIONAL
SERVICE AGENCIES & HOUSING OPPORTUNITIES
ARE AVAILABLE ONLINE AT:

www.helpscc.org
www.housingscc.org
www.scchousingsearch.org

To request an accommodation, alternative language or format, for City-sponsored printed materials, meetings or events, please call the City of San Jose Housing Department at 408-535-3860 at least three business days before the meeting/event or the resources are needed.